

How can we help you?

Username

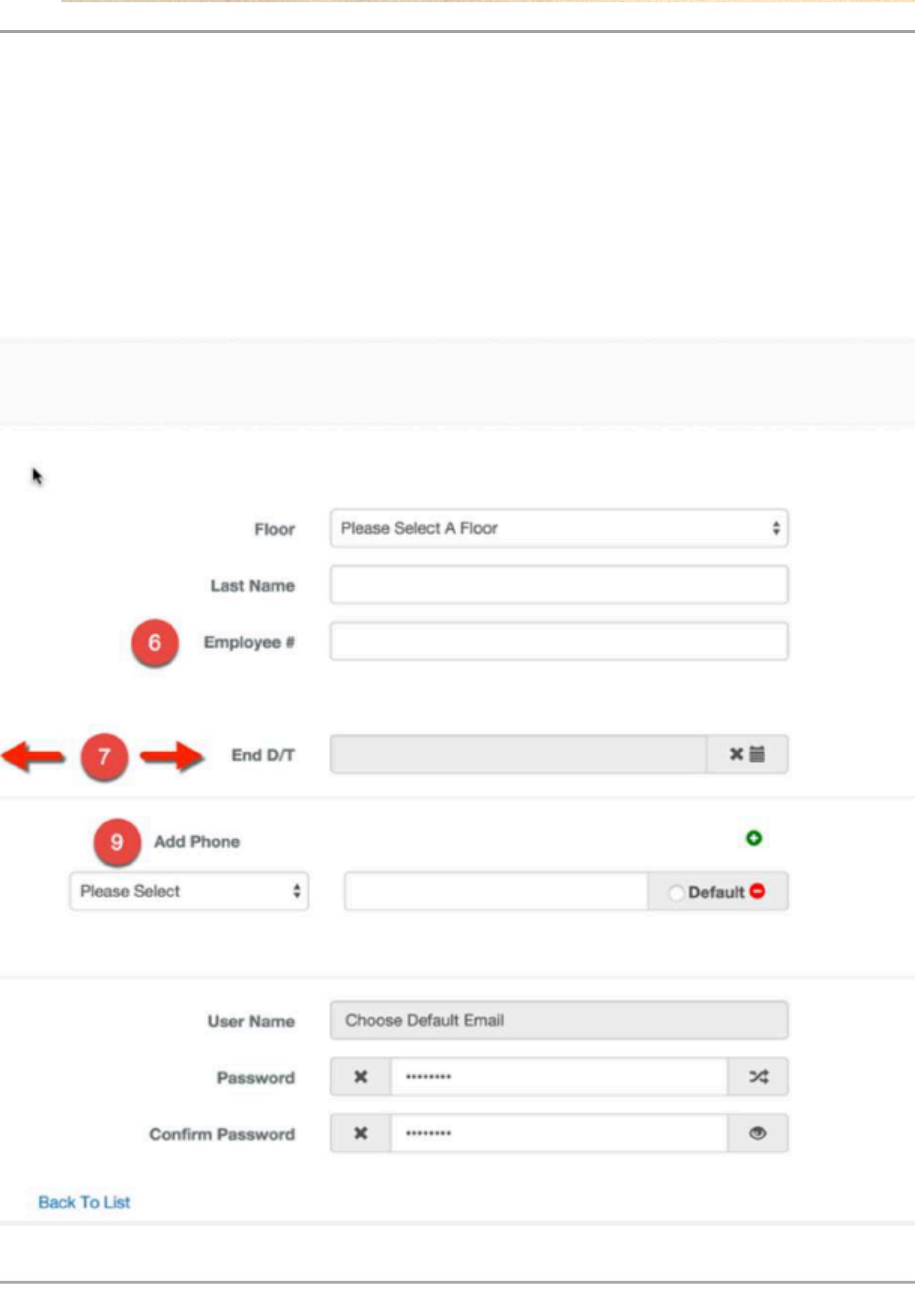
Password

Sign in



Access Control System Quick Reference Guide

Last updated: Jun 9, 2022



Access Control System Quick Reference Guide

Create a Person/Cardholder

1. Log in and navigate to People. Main Menu > Administration > People

2. In the lower left-hand side click the icon

Create Person

1. Person Type: Vendor Occupant

2. Occupant: Please Select

3. First Name:

4. MI:

5. Last Name:

6. Employee #:

7. Start D/T: End D/T:

8. Add Email: Default

9. Add Phone: Default

10. BluBOX Login: Yes

11. User Name: Choose Default Email

12. Password: Confirm Password:

13. Create Cancel Back To List

3. Select the type of person you wish to create (Vendor or Occupant)

4. Based on the previous choice, select the Vendor or Occupant

5. Enter the First Name, Last Name and Middle Initial

6. Provide the person with an ID Number, if applicable

7. If the Person will be temporary or will begin in the future, use the Start and End Time Fields to specify

- Note: If you do not specify a time the Person will start immediately and will not expire.

- Note: Click Here for more info on how to set times for a person.

8. Enter an Email

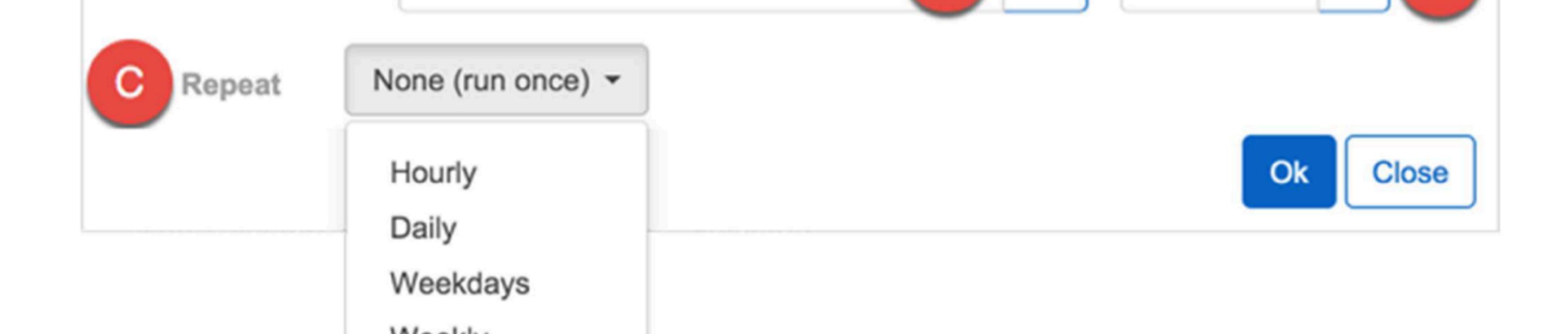
- You can add more than one email if necessary

- If you use more than one you can specify which email you wish to use as the login by clicking the default button to the right of the email address

9. Add a Phone Number

10. If the Person will be using BluSKY please provide them a login using the BluBOX Login toggle

- Select one of the entered email address and make it default with the radio button



11. When finished use the button to finish

Visitor Invitation

Create Visitor Invitation

1. Host: Berns, Chris

2. Email Host On Checkin: Yes

3. Guest First Name:

4. Guest Last Name:

5. Guest Email:

6. Guest Phone:

7. Group: None Existing

8. Visit Date/Time: Starts: Monday, Jun 19, 2017, 1:56:58 PM

9. Access: 24/7 Access - Ryan Tenant

10. Visitor Type: Visitor

11. Message:

12. Floor Selection (Show Advanced Floors): BluBOX Building - Tom Ryan - F1

13. Visitor Invitation: Import From Spreadsheet...

14. Save Back To List Download Spreadsheet Template

1. Host (Pre-populated) - The user, if he/she has the proper permission, can name a "Host" other than him/herself for the visitor. Click the looking glass to see a list of potential hosts.

2. Notification Toggle - This field determines whether a notification should be sent to the Host at Check-in.

3. Guest First Name (Mandatory) - This field captures the Visitor's first name. It can be entered manually or if you have a license scanner will populated when the license is scanned.

4. Guest Last Name (Mandatory) - These fields capture the Visitor's last name. It can be entered manually or if you have a license scanner will populated when the license is scanned.

5. Guest Email / Guest Phone (Optional) - Some systems are programmed to send an e-mail or a text message to the Guest if a valid e-mail address or phone number is entered. The message is sent immediately after the invitation is completed; it confirms the invitation and provides instructions on how to proceed upon arrival.

6. Affiliation (Optional) - This field records the Visitor's Company Affiliation.

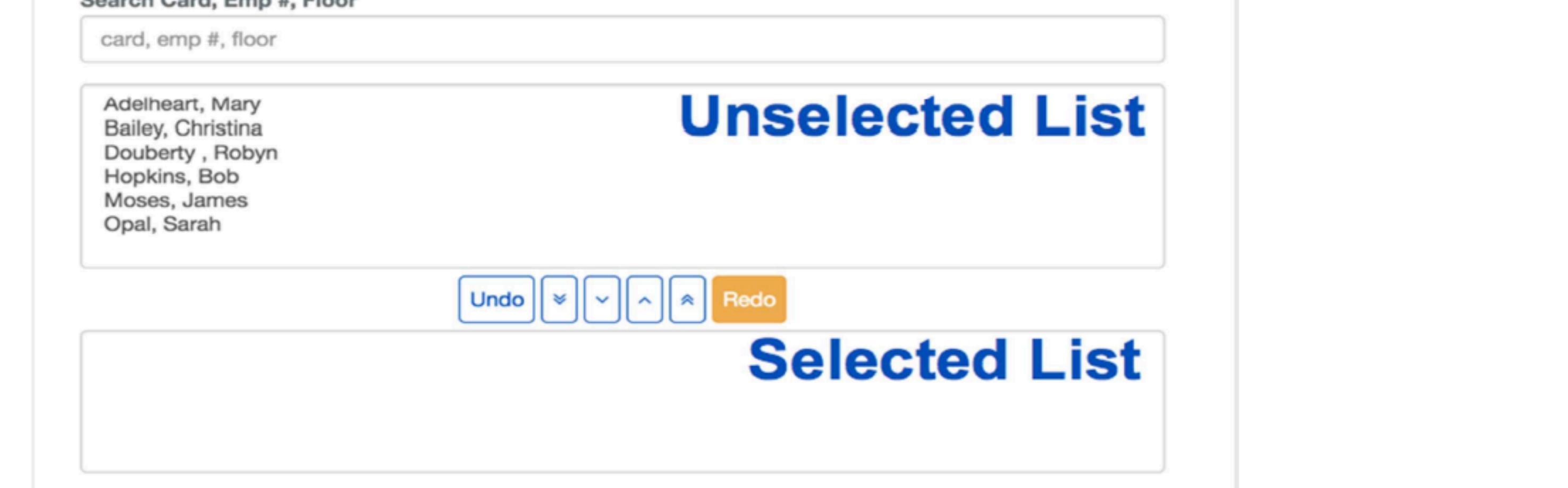
7. Group (Optional) - It is sometimes practical to associate visitors with a certain Group. The default is NONE. You can click New to enter a new Group Name (like "Sales Seminar"). You can click Existing to associate this visitor with a Group that has already been defined.

8. Visit Date/Time (Pre-populated) specifies the anticipated date/time of arrival of the visitor. By default, this is set to NOW. The content can be modified by clicking the calendar icon if the visitor is anticipated at a later date/time. If you click the calendar item:

A. Start Date (Pre-populated with today's date) - Is the visitor's expected date of arrival. The date can be modified by clicking the calendar icon.

B. Time (Pre-populated with the current time) - Choose a time from the pull-down menu. The arrival time does not need to be exact.

C. Repeat (Pre-populated with None) - This pull-down menu gives you a recurrence option: when you choose one, a window appears with a series of questions that must be answered to specify the recurrence. This allows you to create more than one invitation at once for your visitor. We have put together an entire article on the Visitor Repeat Options.



TIP: The policy in some Facilities is that the visitor must obtain a new credential for every visit that you have specified (because credentials are valid only for the day of the visit). In other Facilities, the credential that is issued on the first visit is valid for all the visits that you have specified in the invitation. Check with your Administrator if you need to know your Facility's policy on this matter.

8. Message (Optional) - Any text that you enter into this field will be shown to the Visitor Admissions Staff in the lobby when the invitation is pulled onto their screen.

9. Access (Appears only in systems that feature access control for visitors) - (Pre-populated with the "default access level" that is specified for your visitors) An "Access Level" indicates what doors or turnstiles can be accessed with a credential and at what time of day. Some organizations define more than one access level for their visitors. If such is the case, you can replace the pre-populated default access level with another from the pull-down menu.

10. Visitor Type (Pre-Populated with "Visitor") - It is desirable to indicate the type of visitor being invited. Common types are: "Visitor", "Vendor/Contractor", "Delivery", Visitor VIP, or "Visiting Employee"...

11. Floor Assignments - Basic / Advanced - (Appears only in systems that feature floor access control for visitors)

Floor Selection (show Basic)

A. Facility: Demo 127 High St.

B. Non-selected: Showing all 5

C. Selected: Showing all 1

The button will filter the results. The button will undo your last action and the button will reverse the undo action.

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The button will open a list of people to select from.

5. When finished, click the button to select the People and close the person selector

A. Basic - Simply select the Floor Advanced to expand the Floor drop down menu.

B. Advanced - Click the to expand the Floor drop down menu to show all floors.

C. Select the Floors and assign them using the select commands.

D. Un-select Unneeded Floors using the deselect commands.

E. Click the button to save the visitor request.

F. Click the button to cancel the visitor request.

G. Click the button to go back to the list of visitors.

H. Click the button to download a spreadsheet template for visitor requests.

I. Click the button to print the visitor request.

J. Click the button to email the visitor request.

K. Click the button to print the visitor request.

L. Click the button to email the visitor request.

M. Click the button to print the visitor request.

N. Click the button to email the visitor request.

O. Click the button to print the visitor request.

P. Click the button to email the visitor request.

Q. Click the button to print the visitor request.

R. Click the button to email the visitor request.

S. Click the button to print the visitor request.

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V. Click the button to email the visitor request.

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X. Click the button to email the visitor request.

Y. Click the button to print the visitor request.

Z. Click the button to email the visitor request.

AA. Click the button to print the visitor request.

BB. Click the button to email the visitor request.

CC. Click the button to print the visitor request.

DD. Click the button to email the visitor request.

EE. Click the button to print the visitor request.

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GG. Click the button to print the visitor request.

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