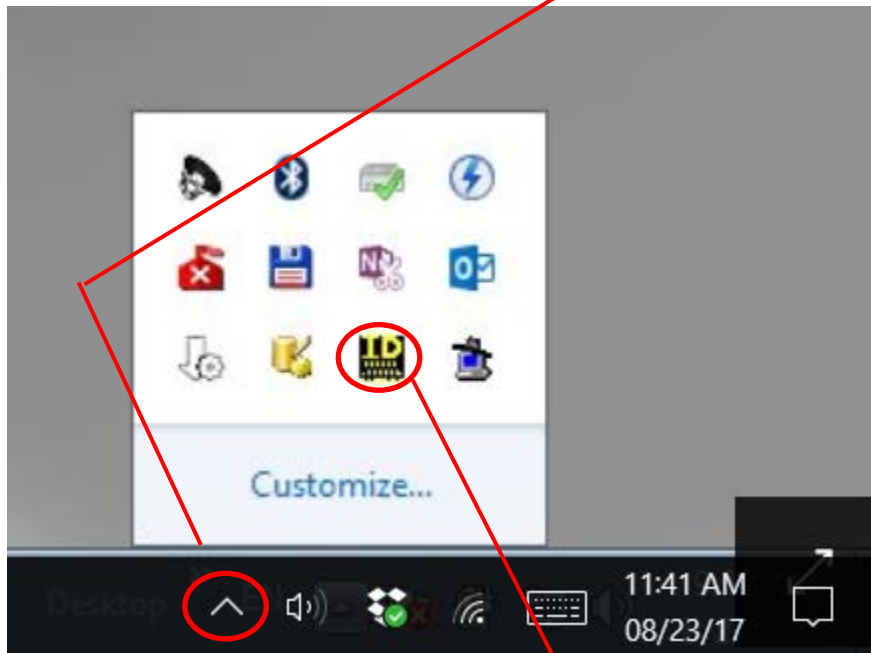


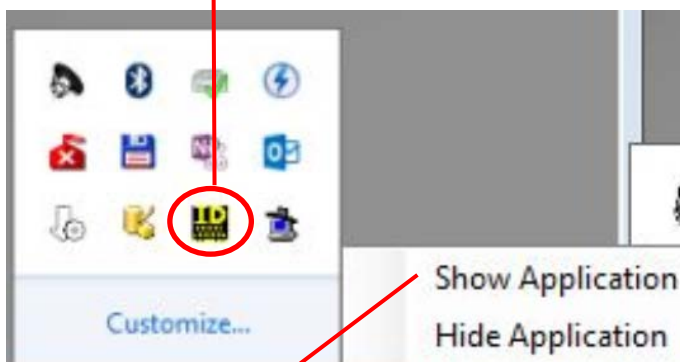
USER SELF-HELP INSTRUCTIONS
If the License Scanner goes Off-Line
Windows 7 Version

These instructions should help you get a license scanner back on-line.

1. Go to the Windows Landing Page (the one that displays all your icons)
2. At the bottom right, on the task bar, click the caret than gives access to the menu shown below (your menu may show different items).

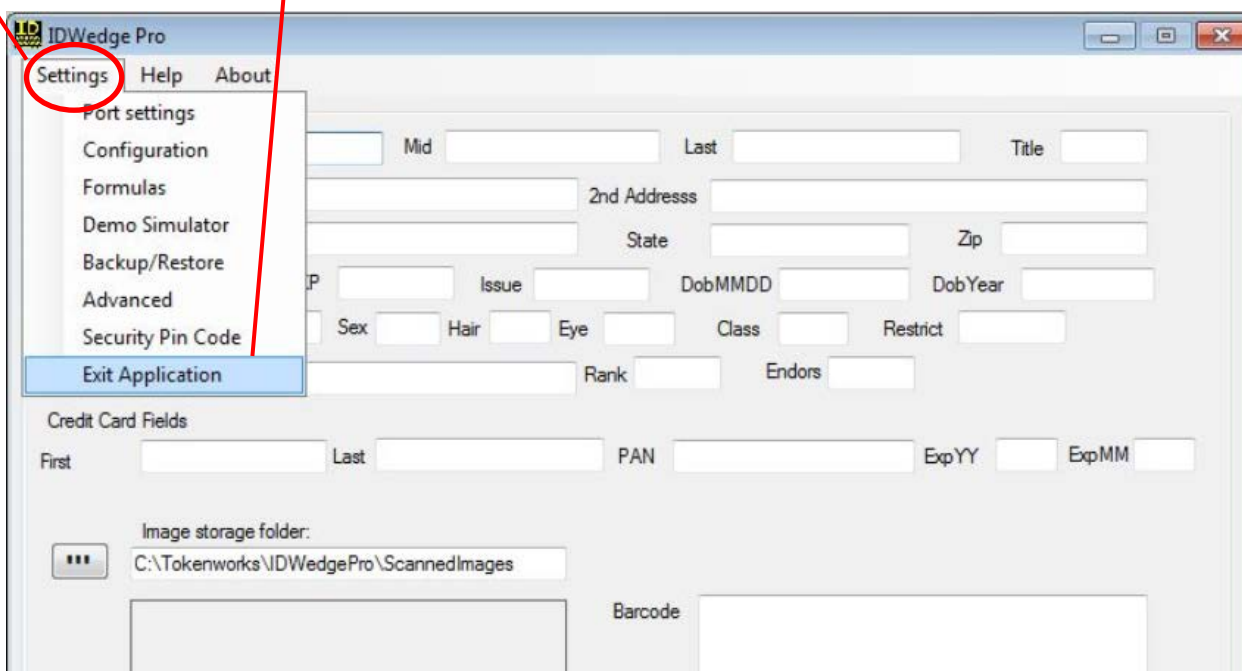


3. Determine whether the black & yellow “ID” icon is displayed.
 - a. If NOT, go to step 4.
 - b. If YES, go to step 6.
4. Right click the “ID” icon. You will be given a choice as shown below:

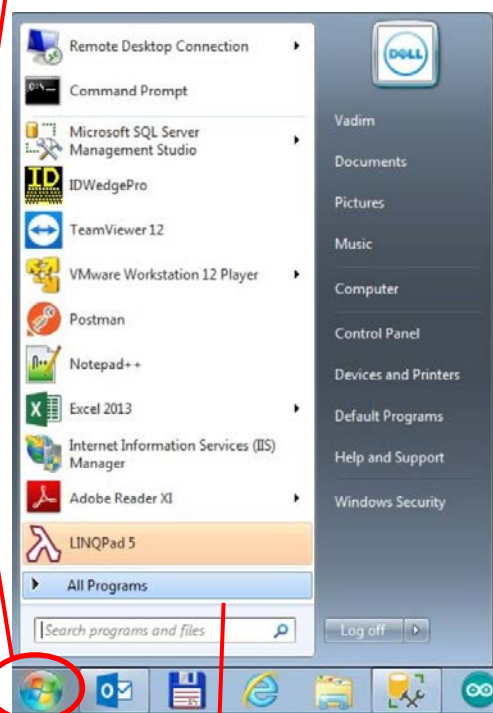


5. Click “Show Application” – the ID Wedge Pro window shown below will appear:

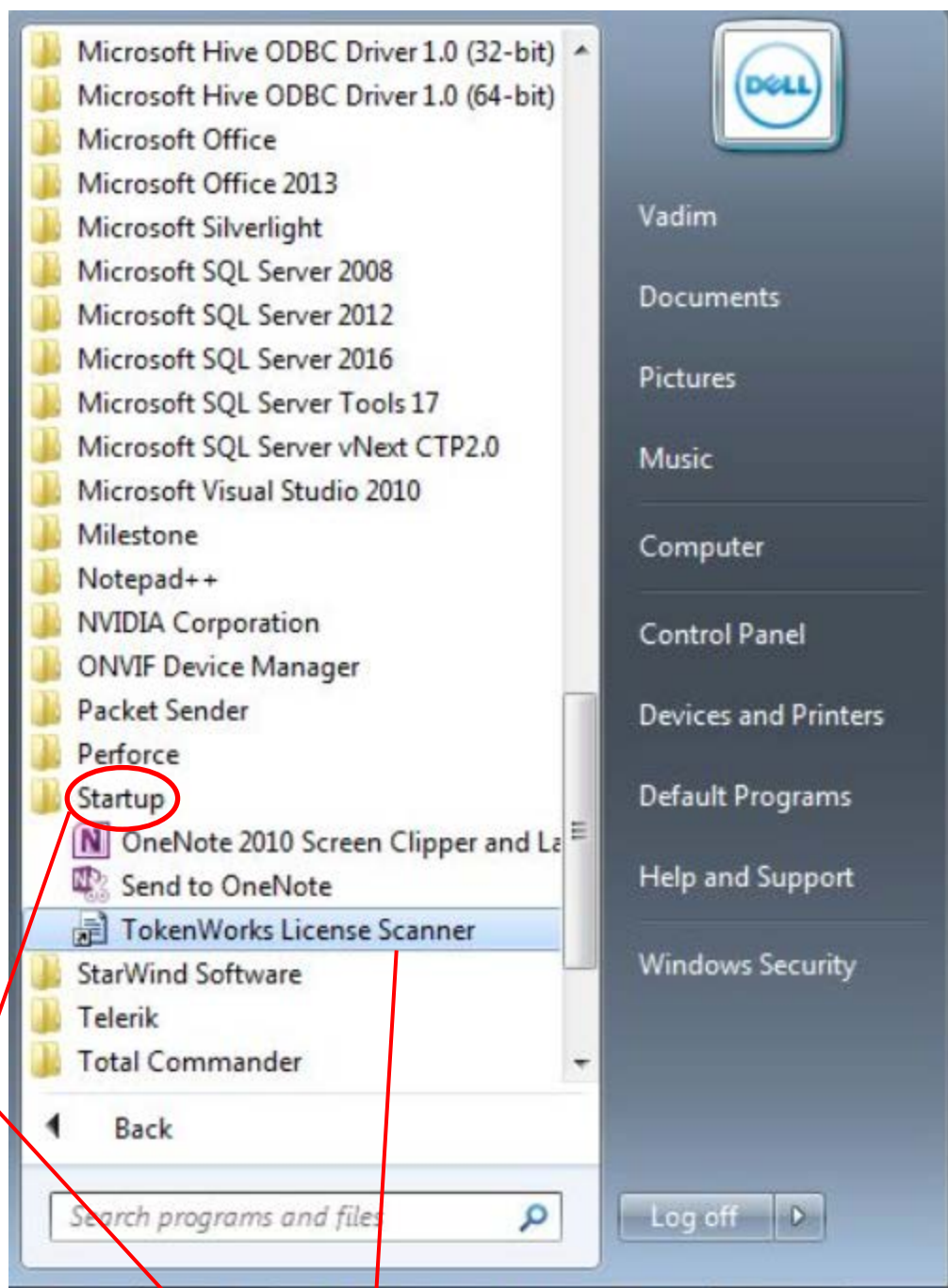
- a. Click “Settings”
- b. Click “Exit Application”



6. Click the Microsoft Icon in the bottom left corner of your Windows screen. This will open a menu as shown below:



7. Click “All Programs”. This will open a menu of installed programs.



8. Find the “Start-Up” folder and click it to display your start-up programs.
9. Click “TokenWorks License Scanner”. This will restart the License Scanner program.
10. You are done! The Scanner should now work. If not, please inform BluBOX Support.